

APPENDIX C - STRATEGIC SCRUTINY MEETING

PROTECTING LOCAL POLICING

Measure	Previous 12 Month Period (April 16 - March 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (April 17 - March 18)
Proportion of Force Budget Spent on Front Line Policing	73.0%	Up 0.4%	73.4%
Measure	Previous 12 Month Period (April 16 - March 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (April 17 - March 18)
Grade 1 - Emergency Response Average Time to Arrive	10.8 Minutes	Up 0.7 Minutes	11.5 Minutes
Grade 2 - Priority Response Average Time to Arrive	53.4 Minutes	Up 18 Minutes	71.4 Minutes
Grade 3 - Planned Response Average Time to Arrive	18.3 Minutes	Up 7.3 Minutes	25.6 Minutes
999 Calls - Service Level	75.1%	Down 7.2%	67.9%
999 Calls - Average Time To Answer	8.3 Seconds	Up 2.6 Seconds	10.9 Seconds
101 Calls - Service Level	55.3%	Down 15.9%	39.4%
101 Calls - Average Time To Answer	77.7 Seconds	Up 90.2 Seconds	167.9 Seconds

TACKLING CRIME & RE-OFFENDING

Measure	Previous 12 Month Period (April 16 - March 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (April 17 - March 18)
All Crime	107,198	Up 18.3% (19,610 Crimes)	126,808
Serious Assault	865	Down 1.8% (16 Crimes)	849
High Impact Acquisitive Crime	6,207	Up 52.2% (3,243 Crimes)	9,450
Burglary (Dwelling) and Burglary Residential (post April 17)	5,511	56.6% (3,121 Crimes)	8,632
Robbery (Personal)	692	Up 18.2% (126 Crimes)	818
Public Order	2,992	Up 102.7% (3,073 Crimes)	6,065
Business Crime	10,449	Up 12.7% (1,330 Crimes)	11,779
Road Safety - KSI	804	Down 17% (137 KSIs)	667
Number of Anti-Social Behaviour Incidents	75,941	Down 7.1% (5,402 Incidents)	70,539
ASB Repeats Proportion	11.0%	Down 0.5%	10.5%

SUPPORTING VULNERABLE PEOPLE & VICTIMS

Measure	Previous 12 Month Period (April 16 - March 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (April 17 - March 18)
Victims Code of Practice	<i>New measure - data not available</i>		
Rape	1,042	Up 24.1% (251 Crimes)	1,293
Sexual Offences (excl Rape)	2,162	Up 31.9% (689 Crimes)	2,851
Sexual Offences Against Under 16's	1,772	Up 19.1% (339 Crimes)	2,111
CSE Crime	1,004	Down 9% (94 Crimes)	910
Modern Slavery Crimes (Only introduced 1st April 2015)	41	Up 151% (62 Crimes)	103
Domestic Abuse Crime	10,657	Up 34.5% (3,675 Crimes)	14,332
Hate Crime	1,052	Up 99.2% (1,044 Crimes)	2,096
Missing Person Incidents	9,044	Up 0.2% (20 Crimes)	9,064

DEVELOPING CONFIDENT COMMUNITIES

Measure	Previous 12 Month Period (April 16 - March 17)	In Year Performance Versus Previous 12 Month Period	In Year Performance (April 17 - March 18)
Local Policing Visibility	<i>New measure - data not available</i>		
User Satisfaction - Burglary	81.9%	Down 7%	74.8%
User Satisfaction - Violent	75.0%	Down 3.3%	71.6%
User Satisfaction - Hate	74.5%	Down 0.5%	74.0%
User Satisfaction - Anti-Social Behaviour	82.4%	Down 7.3%	75.1%
Confidence - CSEW (Overall Confidence)	Previous 12 Month Period (January 16 - December 16)	In Year Performance Versus Previous 12 Month Period	In Year Performance (January 17 - December 17)
	80.4%	Down 1.1%	79.3%